Terms & Conditions

Collection Notice

Australian Pharmaceutical Industries Pty Ltd collects your personal information (including name, phone number, email address and membership details) when you enter this promotion for the purposes of administering the promotion. If we do not collect your personal information you will not be able to enter this promotion or claim your prize. We may disclose this information to third parties such as local lottery authorities and service providers assisting us with administering this promotion, for the purpose of conducting this promotion, including prize notification and fulfilment.

Our privacy policy can be found at https://soulpattinson.com.au/ privacy/ and contains information about how you may access and seek correction of your personal information that we hold, how you may complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. If you have an enquiry or complaint about your personal information, please contact us at 1800 929 055 or privacy@api.net.au.

Conditions of entry

- Participation in this promotion is deemed acceptance of these Terms and Conditions.
- Participation in this promotion is deemed acceptance of the soul +rewards General Terms & Conditions which may be viewed at http://www.soulpattinson.com.au/soul-rewards-terms-and-conditions
- The Promoter is Australian Pharmaceutical Industries Pty Ltd, ABN 57 000 004 320, located at Level 8 637 Flinders St, Docklands VIC 3008, Ph: 1800 929 055 (Promoter).
- This offer is open to all VIC, TAS, NSW, ACT, QLD, WA and SA residents. Directors, management, employees, officers and contractors (and their immediate families) of the Promoter or of the agencies or companies associated with this Promotion are ineligible to enter. Participants under the age of 18 must first seek permission from their parent or legal guardian.
- 5. The competition commences on 6th November 2025 at 12:01am AEDT and concludes on 24th December 2025 at 11:59pm AEST (Promotional Period).

How to enter

- 6. To enter, eligible soul +rewards members must, during the Promotional Period:
 - purchase any product advertised in the Soul's Summer Ready, Christmas and Summer Wellness catalogue (6th November 2025 - 24th December 2025) (excluding gift cards, Prescription Only Medicine, Pharmacist Only Medicine and Pharmacy Medicine) from a participating Soul Pattinson Chemist store during the Promotional Period; and
 - scan their soul *rewards card at the time of purchase (together a Valid Entry)
- Valid Entries must be submitted before the end of the Promotional Period.
- Each Valid Entry will constitute one (1) entry into the competition. The participating stores can be viewed at www.soulpattinson.com.au
- 9. Multiple entries are permitted subject to the following;
 - a. only one (1) entry permitted aper Valid Entry; and
 b. each Valid Entry must be submitted separately and in accordance with the entry requirements.
- Entrants must retain the original copy of their Soul Pattinson Chemist store purchase receipt, for all entries, as proof of purchase. Failure to produce proof of purchase for a winning entry may, in the absolute discretion of the Promoter, result in invalidation of an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the Promotional Period.
- 11. It is the responsibility of each eligible entrant to ensure that their email address and soul *rewards membership details are correct and up to date.
- 12. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, to the extent permitted by law and in its sole discretion, to validate the identity of the entrant.
- 13. Incomplete or indecipherable entries may be deemed invalid.

Winning Determination

- 14. This is a game of chance.
- 15. The winning entry will be drawn at random at Magikos Marketing Pty Ltd ACN 168 307 640, Building 2, 6 Wedgewood Road, Hallam VIC 3803, Australia on Wednesday 17th January 2026 April 2025 at 10:00am AEST.
- 16. The winners will be notified via email by Friday 19th January 2026. The winner will also be announced on the Soul Pattinson Chemist Website by Friday 19th January 2026: www.soulpattinson.com.au

- 17. If an email address of the winner is not supplied via their soul +rewards membership, or the email address is incorrect, or the entry is not a Valid Entry, the winner will be disqualified and a new winner will be drawn
- 18. The Promoters may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn
- 19. If any of the prizes are not claimed by 10:00am AEST on Wednesday 11th March 2026, the winner's entry will be deemed invalid and the Promoter reserves the right to conduct further draws at 11:00am AEST on Wednesday 11th March 2026 at the same location as the original draw as are necessary to distribute the prize, subject to any written directions given by the relevant gaming authorities. The unclaimed prize winner will be notified via email by Friday 13th March 2026. The unclaimed prize winner will also be announced on the Soul Pattinson Chemist Website by Friday 13th March 2026: www.soulpattinson.com.au.

- 20. The first (1) Valid Entry drawn will win an Apple iPhone 17.
- 21. The total prize value of the promotion is approximately \$1,397.00.
- 22. The prize is subject to the Terms and Conditions of third-party prize suppliers, including the trustee for the Springvale Supa No. 2 Trust [ABN: 74 984 375 403] (and its successors and assigns). Please refer to the relevant third-party prize supplier website for applicable terms and conditions (https://www.harveynorman.com.au/)
- 23. Unless expressly stated in these Terms and Conditions, all other expenses are the responsibility of the winners (and their companion) including but not limited to any accessories, plans, batteries, insurance and care packages, and all other ancillary costs.

- 24. The Promoter reserves the right to verify the validity of entries (including an entrant's identity, age and place of residence) and to disqualify any eligible entrant where the Promoter believes that the entry or the entry process has been tampered with or where any entry has been submitted not in accordance with the Terms and Conditions.
- 25. The Promoter accepts no responsibility for any lost, late, misdirected claims or correspondence due to incorrect entrant information
- 26. If the prize is unavailable, the Promoters, in their discretion, reserve the right to substitute the prize with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
- 27. The Promoter reserves the right, at its sole discretion and without notice, to cancel, modify or suspend these terms and/or this promotion in whole or in part, including, but not limited to in the event of fraud, technical or other difficulties or if the integrity of the Promotion is compromised, subject to any written directions from the various lottery departments and without liability to the participant.
- 28. The prize (including any unused portion of the prize) cannot be assigned, transferred, redeemed for cash, or substituted except by the Promoter who may at their sole discretion, subject to the relevant state authorities, substitute any prize with one of comparable value if the advertised prize is or becomes unavailable for any reason. The Promoter will not replace any lost or stolen prizes or take responsibility for any broken products in the delivery of the product or after it has been delivered. It is not the responsibility of the Promoter to insure any products.
- 29. Entrants consent to the Promoter using the entrant's name, likeness, image, entry and/or voice in the event that they are a winner (inc. photograph, film, and/or recording of the same) in any media for an unlimited time without notice or remuneration for the purpose of promoting this competition.
- 30. To the extent permitted by law, the Promoter (including its officers, employees and agents) and its associated agencies and companies will not be liable for any loss (including, without limitation, direct, indirect, special or consequential loss, or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using any prize.
- 31. Entrants acknowledge that this promotion is in no way sponsored, endorsed or administered by Facebook, and that any queries, comments or complaints about this promotion must be directed to the Promoter and not to Facebook. In participating in this promotion, entrants are providing information to the Promoter and not to Facebook. To the extent permitted by law, entrant releases Facebook from all liability in relation to this promotion.